


Toward Patient-Centred Care

Integrating Patient Activation with Value-Based Healthcare Measures




Context and Approach:


The Issue

 Value-based healthcare measure tools like PROMs (Patient Reported Outcome Measures) & PREMs (Patient Reported Experience Measures) don't fully capture a patient's ability, confidence or readiness to manage their own health. As a result key insights are missed limiting opportunities to improve outcomes and experiences

Objectives

 Understand how patient activation influences the meaning and use of VBHC measures
Explore practical ways to combine PAMs, PROMs and PREMs digitally and in shared decision making and support discussions
Develop recommendations for more personalised, supportive care planning

Our Approach


 Evidence review on patient activation & outcome measures
Engagement with clinicians and people with lived experience
Develop implementation pilot in physiotherapy and digital prototype integration framework, with implementation plan

Planned Activity:


Research Question:

How can Patient Activation Measures (PAMs) be integrated with PROMs and PREMs to support more person centred care?

Publication Plans

 Healthcare Professional Journals
Central Government, NHS Executive

Leadership:

 Champion joined-up approaches to outcomes & experiences that recognise what matters most to people, supports them to undertake self-care/testing and improved experiences of staff and patients
Influence National discussions on VBHC Measures by advocating for activation-informed analysis and support
Align project insights with NHS Wales' quality & safety agendas

Education/Teaching:

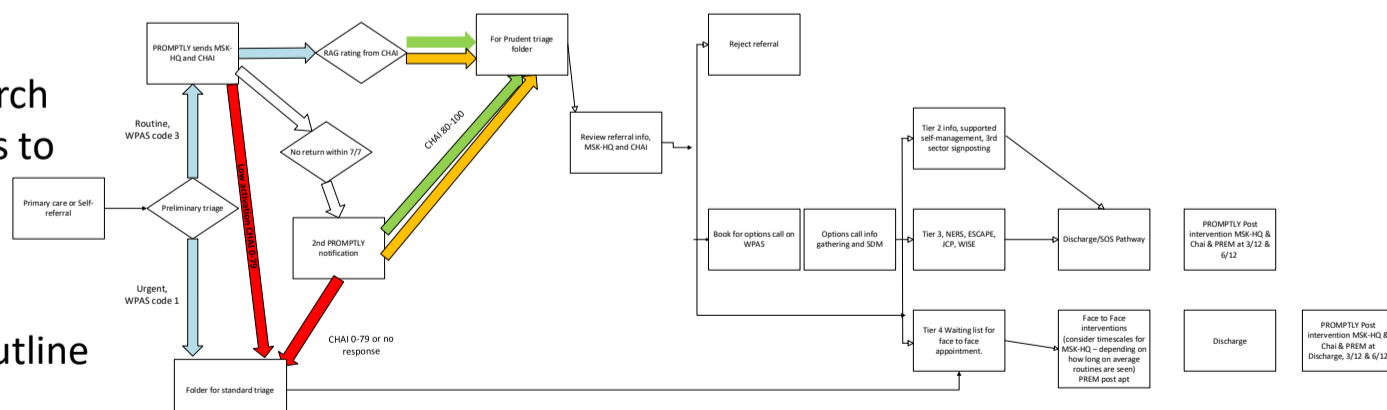


Share learning via training sessions & case studies on VBHC incorporating patient activation & shared decision making
Embed insights into staff development and organisational policies & strategies
Alignment to CTMUHB implementation of Shared-Decision Making and operationalising of VBHC Measures.



Progress to date:

- PAM Project Team identified
- Business Case for Prudent Physiotherapy Triage to integrate PAMs with PROMS successfully funded
- Review of evidence and current research work being undertaken on PAM – links to CEDAR
- PAMs reviewed & CHAI7 selected – translation needs review underway
- Meeting with digital provider held to outline triggers

- Integration to patient pathway & digital system mapped



Reflections:

-  This project will be of interest to all interested in supporting patients and clinicians to enable improved outcomes and experiences, to identify and support patients' needs to effectively manage their health.
-  VBHC Measures Digital Provider @ CTMUHB and procured across Wales has capability within contract to enable at no extra cost.