

Developing the Early Help Hub | Isle of Anglesey County Council

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Background:

- Percentage of referrals were closed with no further action.
- Increase in demand for mental health support
- Develop early help hub

Objectives:

- Multi agency response
- Better case formulation
- Sharing of information
- Avoid duplication

Approach:

- Commenced in 2019 after consultation with agencies
- Virtual meeting
- Initially monthly, now twice weekly
- Referrals sent to Teulu Môn
- List shared
- Case discussion
- Actions taken from the meeting

Findings:

- Popular forum
- Better understanding of the child’s life
- Identify gaps in services
- Avoid statutory services
- Useful for step down of cases
- Earlier intervention in schools

Next Steps:

- Better system for collating data and outcomes
- Align Early Help Hub with CAMHS Early Help
- Look at how we can bring schools into the hub
- Consider multi agency area teams

Impact:

The below charts show the increase in demand since the inception of the Early Help Hub.

