



Nacro>



**Comisiwn
Bevan
Commission**



**Early Doors Project
Project Drysau
Cynnar**



“It's never too early to setup the home that you need for the future that you deserve”

“Nid yw byth rhy gynnar i sefydlu'r cartref sydd ei angen arnoch ar gyfer y dyfodol rydych chi'n ei haeddu”

What was the problem?

“I feel thankful for the help that you have given me and find it reassuring that I have someone that I can contact if I am worried about something or just need some advice”

Service User

Each year, over 1000 Carmarthenshire citizens reach out in need of urgent help to maintain a safe and suitable home.

Rising living costs and a national housing crisis led to demand increasing year on year, both in volume and complexity.

Crisis-level demand diverted Housing Related Support service resources toward urgent cases, undermining preventative efforts and reinforcing a reactive cycle of support.

Reaching the point of crisis is destructive. Not just in terms of stability of home and finances, but for a wide range of other factors such as;

- Emotional health and impact of trauma.
- Physical health.
- Increased risk of abuse.
- Damage to valued relationships.

The window of opportunity to act early and promote independence is often missed. Rebuilding is hard, it takes time, money and resources. Some damage is not repairable.

What did you set out to do?

“Actually, having someone listen and then follow through on what they've said they're going to has made think that I do have some worth”



Staff will not question whether a situation is sufficiently “bad enough yet” or curtailed by any criteria.



The service will explore a range of early preventative measures and communication styles that see the individual as the solution, drawing out and unlocking capabilities of the individual by developing skills that can be taken through life.

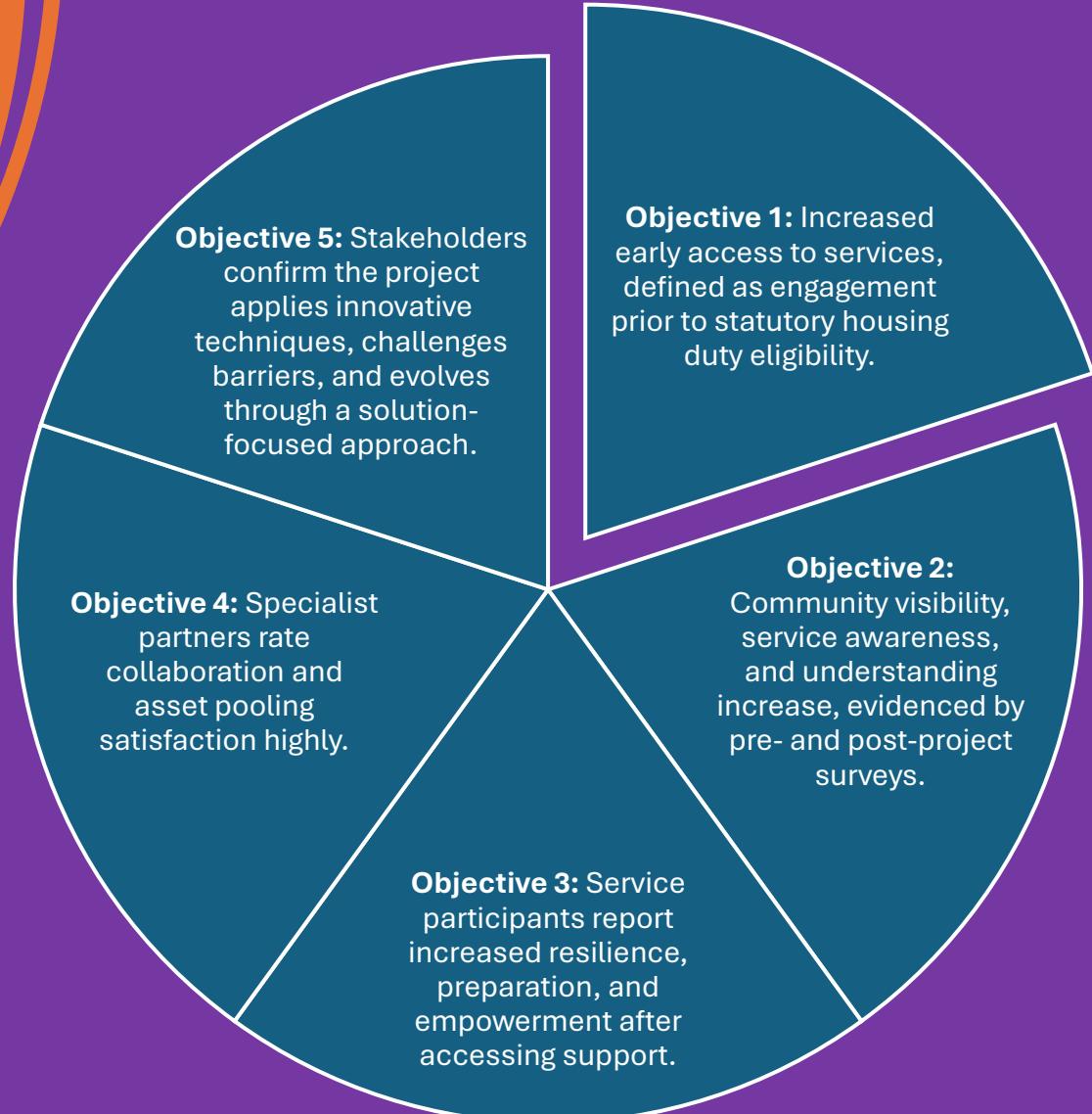


The service will ensure the service user is informed, ready and supported every step of the way to make them active participants in their own progress and achieve what matters to them.



Progression routes will be established to empower people with lived experience to help others, growing resilience communities but personal benefits too such as self-worth, value in society etc.

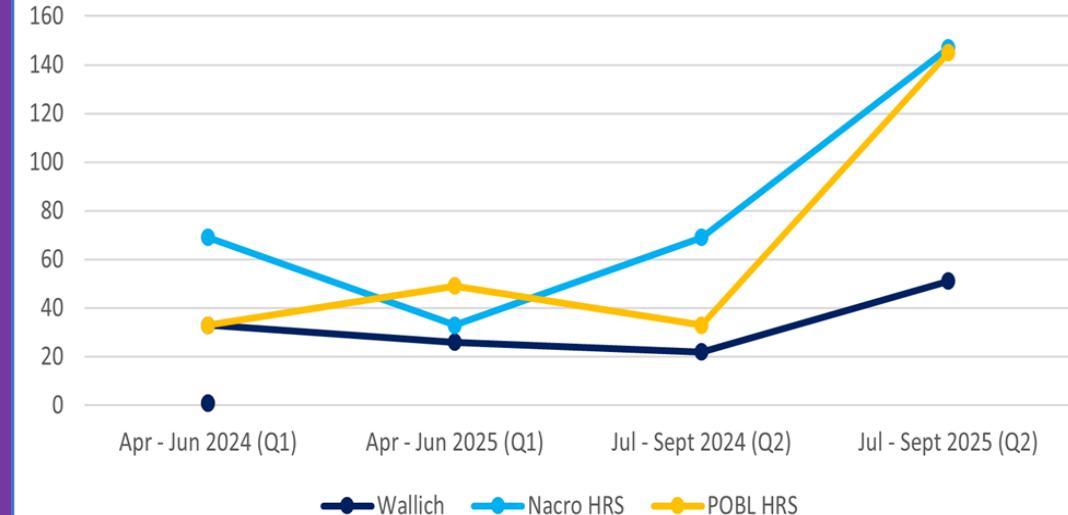
What did you set out to do?



Impact – What has changed?

Q2 2025 overall (July–Sept): 219 additional referrals from Q2 2024 - 176% increase

Quarterly Increase in HRS referrals from 2024 to 2025



2025 JAN - SEPT

BEVAN EXAMPLER CARMARTHENSHIRE EARLY DOORS

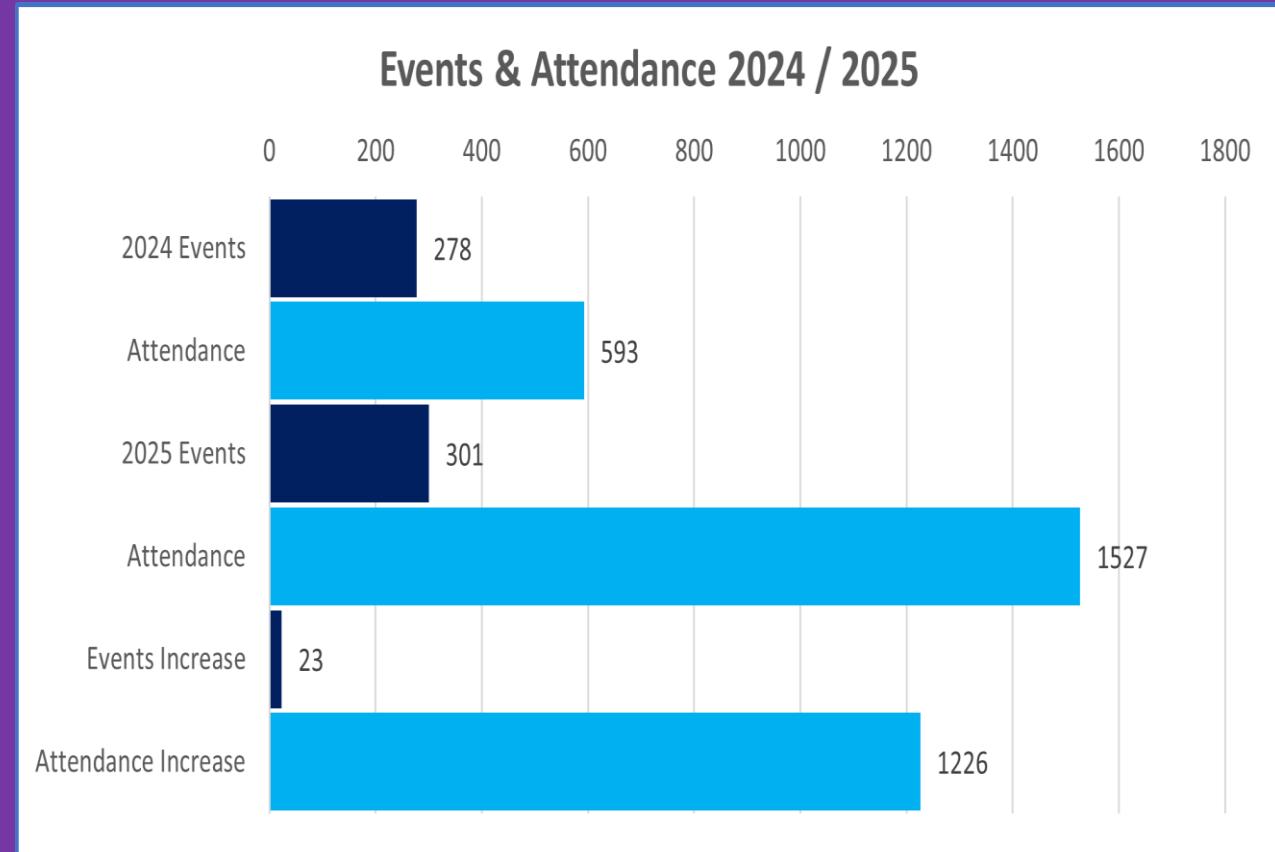
- 292 Community Engagement Events
- 1203 Households in rural areas accessing support services
- 1203 Community members Engaging with new social activities
- 470 Advocacy Signposted Interactions
- 338 People have an improved wellbeing through increased self esteem and confidence
- 26 Residents supported with safe discharge from hospital to home
- 8 Partner Organisations and providers receiving governance support and training

**SOCIAL
VALUE
IMPACT**

**"It's never
too early to
set up the
home you
need for the
future you
deserve"**

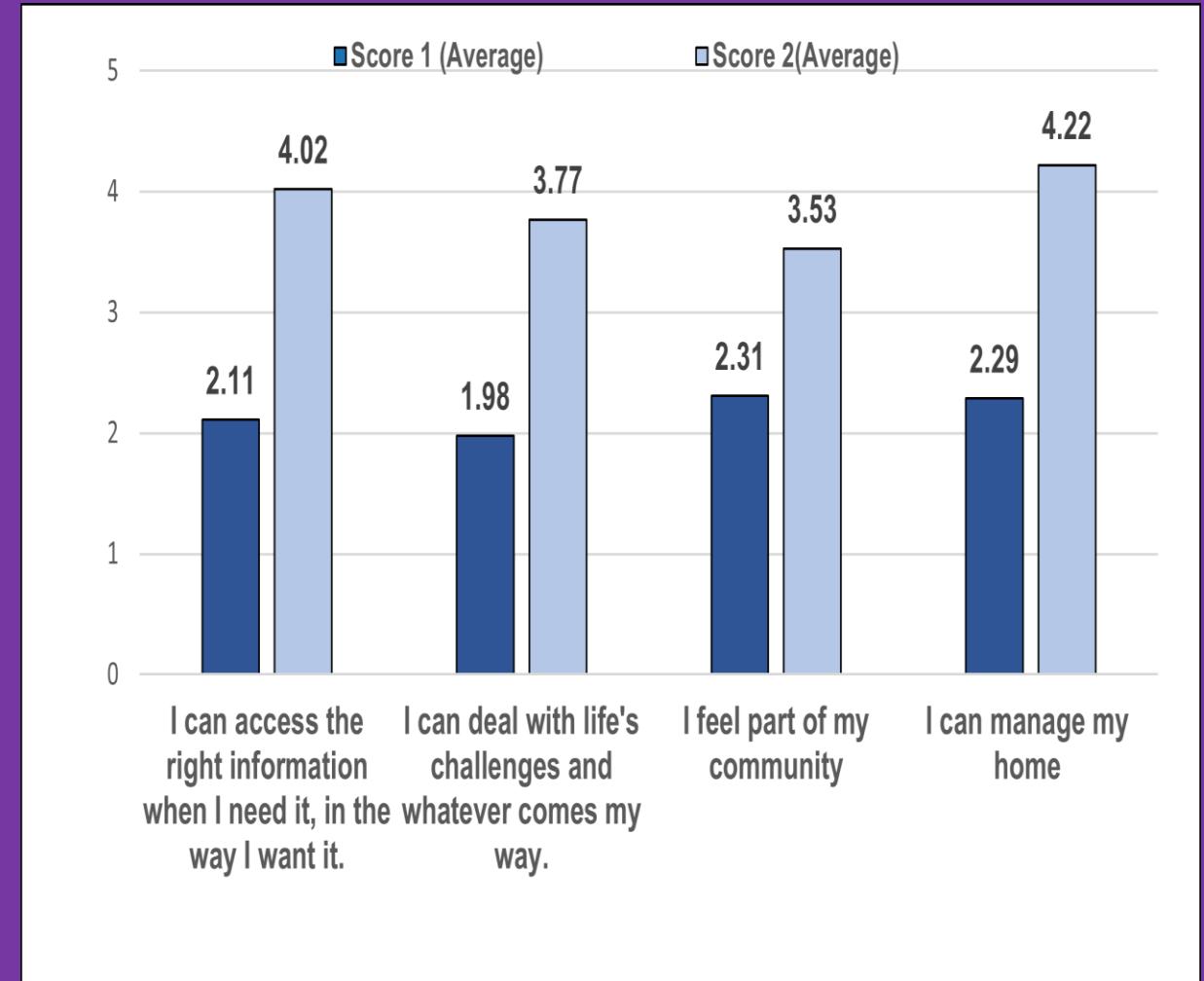
In collaboration with:

Impact – What has changed?



Between April and September 2025, a total of 301 community events and drop-in sessions were hosted, marking an 8% increase of 23 events compared to the same period in 2024.

Impact – What has changed?



The biggest average increase from Score 1 (start of support) to Score 2 (end of support) was **1.93 points (34%)** regarding the statement “I can manage my own home”.

Reflections



EFFECTIVE
COLLABORATION



Challenges of the
project:



INNOVATIVE SOLUTIONS



DATA COLLECTION

Reflections

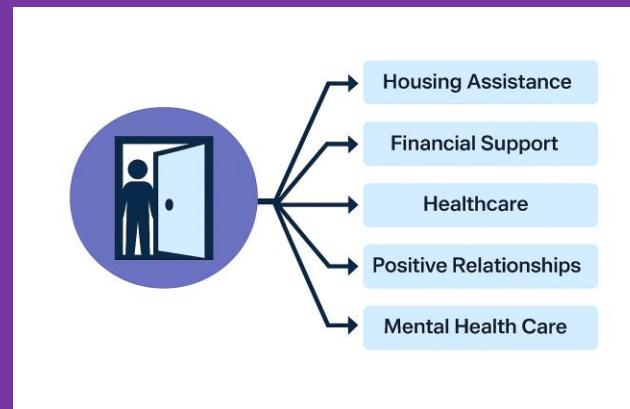
Lessons Learnt:



Open and collaborative communication.



Listening to the voices of individuals with lived experience.



Implementing a single access point for multiple services and adopting a “no wrong door” policy.



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**Thank you for
listening
Diolch am wrando**



Presented by / A gyflwynwyd gan

- Joanne Edwards (Carmarthenshire County Council / Cyngor Sir Gar)
Joedwards@carmarthenshire.gov.uk
- Robert Ramsaha-Southall (Nacro)